

ENERGY PERFORMANCE DATA TABLE

This data table reports indicators Entergy considers to be material to the company and its stakeholders, and to measure its sustainability. This data is from Entergy's two primary business units: Utilities and EWC. It is based on 100% operational control in all cases except for air emissions which are reported on an equity basis. Additional data and information can be found in our online GRI matrix located at the following web link ([HERE](#)).

AS-REPORTED FINANCIAL HIGHLIGHTS	2012	2013	2014	2015	2016
Operating revenues (\$ millions)	10,302	11,391	12,500	11,500	10,845
Net income attributable to Entergy Corp. (\$ millions)	868	731	960	730	-583
Earnings per diluted share (dollars)	4.76	3.99	5.22	3.99	-3.26
Total shareholder return (%)	-8.40	4.40	4.48	1.4	12
Utility retail customers – year-end (thousands)	2,778	2,800	2,800	2,800	2,900
GOVERNANCE & ETHICS					
Number of Board Directors	11	11	12	13	11
Number of independent Board Directors	10	10	11	12	10
Women/minority independent Board Directors (number; %)	3; 30%	3; 30%	4; 36%	4; 31%	4; 36%
EMPLOYEES					
Number of employees	14,625	13,808	13,393	13,579	13,513
Women in workforce (% of employees)	19.98	18.88	19.35	20	20
Women in management (% of management, based on EEO-1 classification)	12.28	12.56	12.12	13.02	13
Minorities in workforce (% of employees)	19.03	18.35	17.97	18.79	19
Minorities in management (% of management, based on EEO-1 classification)	12.90	12.53	12.14	12.48	12.56
Bargaining unit representation (% of employees)	35.72	37.00	36.3	36.51	35.18
Voluntary turnover (% excluding retirements)	2.21	2.71	2.91	2.4	2.39
HEALTH AND SAFETY					
Employee work-related fatalities	1	0	0	0	1
Contractor work-related fatalities	0	4	0	0	0
Recordable accident index	0.76	0.53	0.88	0.78	0.67
Employee lost work day incident rate	0.31	0.27	0.53	0.41	0.31
Employee lost-time injury frequency (n/million work hours)	0.79	0.61	0.99	0.98	1.09
Contractor lost-time injury frequency (n/million work hours)	0.42	1.66	0.64	0.94	0.87
ENVIRONMENT - Click (here) for these and other environmental metrics sorted by media category.					
Fines and penalties (\$, shown in year paid)	1,567,350 ^a	13,326	750	12,723	20,000
NPDES permit exceedences	16	47	20	29	24
Internal compliance self-assessments and audits	674	663	635	464	693
Direct greenhouse gas emissions – all sources and all gases (million metric tons CO2e)	34.8	34.2	34.2	31.8	35.2
Indirect greenhouse gas emissions – line losses and company usage (million metric tons CO2e)	0.80	0.90	0.31	0.32	0.19
GHG emissions from purchased power – controllable (million metric tons CO2e)	6.9	8.1	5.0	5.1	3.8
GHG emissions from purchased power – all gases/all classes of purchased power, controllable and uncontrollable (million metric tons CO2e) ^b	14.6	16.9	18.8	17.6	12.0
CO2 emissions from power generation (million tons)	38.0	37.3	36.9	34.6	38.4
CO2 emissions rate for power generation (lbs/KWh)	0.59	0.58	0.56	0.54	0.59
NOx emissions from power generation (thousand tons)	42.9	37.9	37.5	40.3	40.2
NOx emissions rate from power generation (lbs/MWh)	0.67	0.59	0.57	0.63	0.62
SO2 emissions from power generation (thousand tons)	49.6	47.4	47.6	29.4	32.6
SO2 emissions rate from power generation (lbs/MWh)	0.77	0.70	0.73	0.46	0.5
Hg emissions from power generation (tons)	0.43	0.43	0.42	0.26	0.13
Hg emissions rate from power generation (lbs/MWh)	6.7X10 ⁻⁶	6.7X10 ⁻⁶	6.4X10 ⁻⁶	4.0X10 ⁻⁶	2.0X10 ⁻⁶
Water Withdrawn - used in cooling (millions of cubic meters)	-	-	-	-	12,778 ^c
Hazardous waste generation – manifested (tons)	49.3	53.9	54.8	26.2	41.4
Recycled waste – coal ash (%)	58.0	53.7	59.2	98.6	58.5
COMMUNITY SPENDING					
Community investments (\$ millions)	16.30	15.20	16.4	15	19
Community investments (% of EBIT)	1.80	1.59	1.1	1.4	1.29
Low-income programs (\$ millions)	10.90	10.00	12	10.5	13.2
Employee and retiree volunteerism (hours)	85,270	100,477	65,000	95,000	104,000
Spending on diverse business enterprises (%)	27.30	26.91	26.21	18	21.62
Charitable grants – community improvement (%)	28	25	31	17	21
Charitable grants – health and social services (%)	25	34	28	29	27
Charitable grants – arts & culture (%)	7	6	8	6	7
Charitable grants – other (%)	4	0	0	3	5
Charitable grants – environment (%)	8	7	2	9	6
Charitable grants – education/literacy (%)	27	28	31	36	34

^a Includes settlement regarding 2010 Indian Point transformer failure, executed in 2012 and explained in detail in our 2011 Sustainability Report, page 42.

^b Calculation includes using the average SERC Mississippi Valley (SRMV) emission rate available from eGRID for uncontrollable/MISO coordinated purchases.

^c Beginning in 2016, the method used for determining water usage changed to provide additional accuracy. Therefore, historical data is not presented.